

PERFORMO™ v11

Asset Maintenance + Work Order Tracking

SIMPLE

Simplicity drives productivity. Our #1 advantage is that users feel comfortable with our software. The result is your team gets work done quickly.

POWERFUL

Our solutions are built for performance and scalability, with industry-standard technologies that reach out to your entire organization and work with your enterprise software systems.

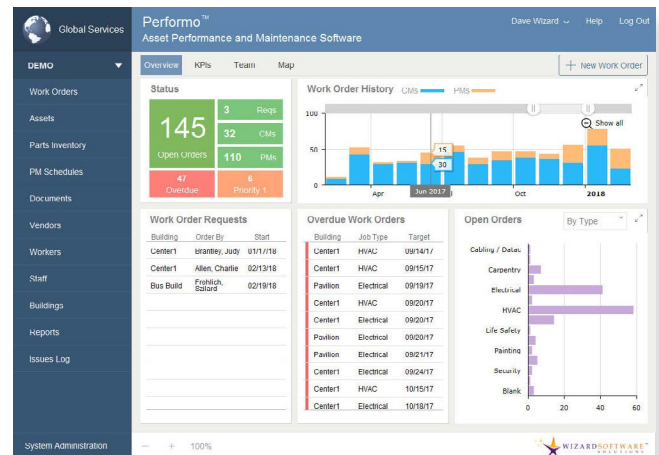
FLEXIBLE

We respect that every organization is unique. Our solutions can work off-the-shelf, or they can be easily tailored to your unique processes and workflows.

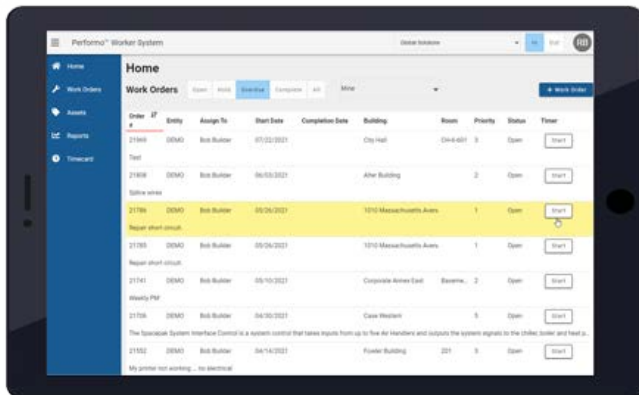
Performo is an industry-unique software solution for the management of enterprise assets and associated maintenance activities.

Performo is focused on streamlining the dispatch and tracking of work orders, service requests, and preventive maintenance schedules.

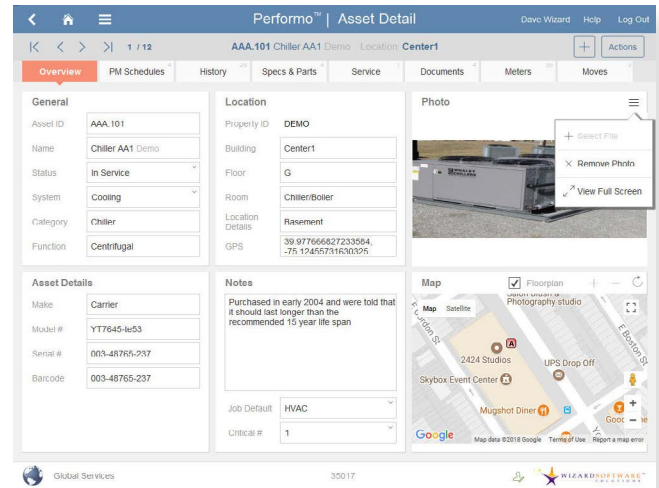
Available solutions and interfaces include parts and inventory management, online work requests, plus mobile field workforce solutions to let your group deploy Performo as a complete CMMS software solution.



Home Screen



Performo Worker



Asset Detail

FEATURES & FUNCTIONALITY

Asset Management

- A centralized database of all assets and related information — find, sort, and report a list of any assets you want in only a few clicks.
- Preventive maintenance schedules can be weekly, monthly, quarterly, semi-annual, annual, plus a wide range of custom schedules are available.
- Hundreds of preventive maintenance checklists are included with Performo, plus you can easily build your own.
- Assets can be categorized and organized by an unlimited number of user-defined systems such as HVAC, electrical, plumbing, life safety, clinical/medical equipment, manufacturing lines, IT, and fleet/vehicles, just to name a few.

Work Order & Preventive Maintenance Management

- Quickly find and compare work orders and totals by asset category, requester, department, worker, priority, job type, location, or any other field.
- Create work orders quickly and easily with configurable drop-down value lists.
- Preventive Maintenance work orders can be automatically generated on the server according to scheduled dates.
- Electronic notification of work orders directly to the appropriate internal worker or outside vendor can be done by email, pager, or SMS text message.
- Track work order start, target, and completion dates and times. Escalation rules can be configured to elevate priority levels and notify key personnel.
- Enter and track parts used on all work orders. Generate reports when parts inventory levels reach pre-determined quantities.
- Keep all companies, vendors, contacts and contact info in a central location.

Powerful Reporting

- Hundreds of off-the-shelf pre-formatted, consistent and professional reports.
- Reports are available for sets of data based on your own query criteria, or executive-level summaries of data by any number of categories.
- Easily build and deploy new reports on your own.
- Reports can be sent to your printer, generated as PDF, or direct Excel output.
- Reports can be scheduled in advance to be automatically triggered or sent on a regular basis (weekly, monthly, etc.) to designated individuals or teams.

Interfaces to Match Different User Types

- Full administrative interface for managers, call center/dispatchers and system administrators.
- Simple, online work requesting and tracking for anyone in the organization. Requesters are automatically emailed when their work order is completed.
- Several Performo™ tools and interfaces are available for field-service workers and technicians, including online access from any PC or a wide variety of mobile devices and smartphones.
- Performo™ Mobile is designed for workers to retrieve and manage work orders in situations and locations where an online or Wi-Fi connection is not.